

Support

To make our program even simpler to participate in, we offer a several services. If you're too busy to get your products entered, or you need one-on-one training, we're here to help. Because the sooner your products are online, the sooner web site visitors can purchase them from you.

TUTORING SESSIONS

We also offer a one-on-one tutoring session with your rep. These sessions last 45 minutes and are designed for the customer who needs extra assistance. The rep will demonstrate how to complete the member listing, add a product, use the price modifiers, obtain a photo, and enter a photo. If the customer needs more than the standard 45 minutes, he/she can schedule additional tutoring sessions at the same rate. The rate for one 45 minute session is \$100.

PHOTO ENTRY*

Ecomshare will enter photos for products once the products have been entered. We will obtain the photos either, by downloading them off manufacturer's websites, from a disk that you provide, or from an email from you containing them. If you choose to take advantage of the photo enlargement option in addition to the primary option, this will be an additional \$10 per photo.

Number of Products	Price	Normal Turnaround
1-25	\$15.00/each	5 days
25-50	\$14.00/each	7 days
50 and up	\$13.00/each	10-14 days

^{*} If your photos require scanning, this is an additional charge of \$15 per photo. We will provide you with the digital files once scanning is complete.

Ecomshare assumes that the Vendor has obtained permission to use all product photography.

PRODUCT TEXT ENTRY AND PHOTO ENTRY

Ecomshare will enter your products and a photo for each product. Text for the products must be provided digitally, either on a disk or by email. If you choose to take advantage of the photo enlargement option in addition to the primary option, this will be an additional \$10 per photo. We will obtain the photos either, by downloading them off manufacturer's websites, from a disk that you provide, or from an email from you containing them.

Number of Products	Price	Normal Turnaround
1-25	\$20.00/each	3 days
25-50	\$19.00/each	4 days
50 and up	\$18.00/each	5-8 days

If we can help you get your products online quickly, please contact your sales representative, info@ecomshare.com, or 970.577.1399.